



Industrie Service

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Business Process Optimisation

A Product Information Sheet by the Plant Engineering Business Unit

Increasing complexity and ever growing dynamics are typical of the age we live in. Innovation and life cycles of products and services are becoming shorter and shorter. Organisations must defend their positions on regional and global markets.

Our cross-sector approach to process optimisation covers:

- Systematic integration of operating levels in analysis and optimisation
- Definition of appropriate management benchmarks and parameters on all process levels
- Implementation of controlling instruments to drive and deliver proof of continual effectiveness

Our Services

- Joint isolation of the problems at hand and definition of project targets, resources and methods to be used
- Support in selecting and assembling the project team

- Detailed project planning plus monitoring the schedule, resources and costs of the project
- Facilitation of structured process analysis
- Definition of success factors and appropriate management benchmarks and parameters
- Identification of the strengths and weaknesses of your processes
- Development of approaches to and alternatives for process optimisation
- Process implementation
- Evaluation of project results

Your Benefits

- ▶ Optimised processes
- ▶ Processes focused on customer requirements
- ▶ Reduced costs and processing times
- ▶ Awareness of critical process factors
- ▶ Transparency for the benefit of employee information
- ▶ Strengthening of the continuous improvement process
- ▶ Enhanced product and service quality

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