

Qualify for the future: Quality management competence is in demand

Success founded on quality. In the age of the global economy and increasingly faster processes, your company needs quality management based on a track-proven system.

We offer a clearly structured training course concept. With five flexibly bookable modules, matched to your personal knowledge and objectives. You will receive a competence certificate or participation certificate after each module.

As an "Quality Management Auditor (AQMA®)-TÜV" you are a certified quality specialist – your potential for a successful future.



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- Information technology
- Management
- Systems and environmental engineering
- Occupational and product safety
- Medicine and health
- Traffic and logistics
- Electrical and building services engineering

Please contact us for a customized seminar which suits your specific needs.

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Choose certainty.
Add value.



Management

Quality Management

Modular training course concept

The competence certificates

QM Representative QMR-TÜV

Personnel certification as quality representative (QR) in accordance with TGA guidelines

Prerequisite

- Successful participation in the QMS-TÜV and QMR-TÜV programs (or evidence of comparable knowledge)
- Education: successfully completed professional training or higher qualification level, alternatively at least eight years full-time professional experience
- Professional experience: at least two years full time, with at least one of these spent in quality-related activities

Written exam (2 hours)

Quality Manager QM-TÜV

Personnel certification as quality manager (QM) in accordance with TGA guidelines

Prerequisite

- Successful participation in the QMS-TÜV, QMR-TÜV, MQT and QM-TÜV programs (or evidence of comparable knowledge)
- Education: Technical school with degree or higher qualification level, alternatively at least six years full-time professional experience after completion of professional training
- Professional experience: Four years full time, at least two of these spent in quality-related activities

Written and oral examination (1/2 day)

AQM-Auditor®-TÜV

Personnel certification as quality auditor in accordance with the EQO Harmonized Scheme

Prerequisite

- Successful participation in the QMS-TÜV, QMR-TÜV, MQT, QM-TÜV, QMA-TÜV programs (or evidence of comparable knowledge)
- Professional experience: Four years experience in a profession requiring a university education, two of these spent in quality-related activities
- Evidence of at least four audits and at least 20 audit days

Written and oral examination (1 day)



Quality Management Specialist QMS-TÜV

Establish – Contribute – Structure

Your benefits

- You support the QM system effectiveness.
- You promote your company's quality capability.
- You ensure the optimal coordination of customer requirements, quality standards and organizational conditions.

Participants

- Managers and specialists from all company areas and levels actively involved in the quality management system and quality improvement

Contents

- Significance of quality management
- Definitions of terms in quality management
- Quality management standards
- Process-based quality management
- Establishment of a management system
- Process, process orientation and process description
- Quality methods
- Test method technology and application
- Statistical Process Control (SPC)
- Test equipment monitoring

Certificate

- QMS-TÜV quality management specialist test certificate

Quality Management Representative QMR-TÜV

Optimize processes – integrate employees

Your benefits

- You bring transparency into the processes.
- You simplify employees' work sequences.
- You take advantage of the synergy effects of a process-oriented management system.

Participants

- Managers and employees who are entrusted with quality management or who are to implement a QM system
- Specialists and managers from all company areas and levels actively involved in the quality management system and quality improvement

Prerequisite

- QMS-TÜV or evidence of comparable knowledge

Contents

- Fundamentals of ISO 9004
- Motivation and techniques for promoting the QM system with emphasis on KAIZEN and TQM
- Fundamentals of process management
- Establishment and implementation of process-based, integrated management documentation
- Identification and evaluation of processes
- Supplier management
- Performance figures for process analysis and optimization

Certificate

- QMR-TÜV quality management representative test certificate
- Acquisition of a competence certificate from the accredited certifying body for personnel is possible with the fulfillment of additional requirements

Quality Management System Auditor QMA-TÜV

Quality management – effective safeguarding and coordinating

Your benefits

- You initiate the improvement process.
- You ensure QM system effectiveness.
- You master critical audit situations.

Participants

- Managers and specialists from all company areas, particularly in quality management, who want to work as auditors
- Individuals striving for certification as an AQM auditor®-TÜV in accordance with the EOQ Harmonized Scheme

Prerequisite

- Successful participation in the QMS-TÜV and QMR-TÜV programs or evidence of comparable knowledge

Contents

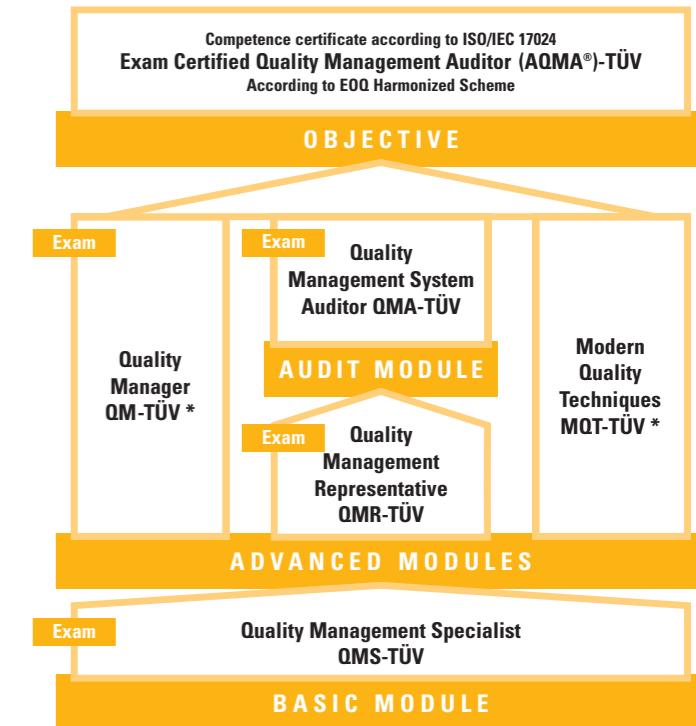
- ISO 19011:2002
- Planning and conducting audits
- Checklist methods
- The role of auditors in discussions
- Audits in practice
- Evaluation of audit results
- Following up audits
- Defining and tracking corrective actions

Certificate

- QMA-TÜV test certificate
- Acquisition of a competence certificate from the accredited certifying body for personnel (AQM-Auditor®-TÜV) is possible with the fulfillment of additional requirements



TÜV SÜD Akademie's modular training course concept



* Currently only available in German