



Akademie

**Choose certainty.
Add value.**



Your partner for vocational education, training and certification of persons

Qualifying people – developing the future

**Training made
in Germany**

TÜV SÜD Akademie GmbH

TUV®

Welcome note

Mr. Kai Probst, CEO TÜV SÜD Akademie

More and more traditional occupations and apprenticeships are changing and boundaries between manual and mental work are fading. As one of the leading German corporate training institutions worldwide, TÜV SÜD Akademie is keen to track the spirit of the age and the rapid progress of technology. We have recognised the signs and trends set by global changes and challenges and we are on the spot to provide you with the necessary knowledge and prerequisites to benefit from the new opportunities and enhance your competitiveness. While the latest global developments in politics, society, culture and economics are very challenging, they also motivate us to work with our international customers in seeking new creative solutions.



We are confident that our training and consulting services will help you to bring out the best in yourself – and your employees!



„Vocational qualifications and the principles of life-long learning have never been as important as nowadays on the current employment market – in every industry.

Adequate training and education represent great challenges of the 21st century. It is our responsibility to deliver excellent education!“

Kai Probst

Our training offer

Knowledge is the future

TÜV SÜD Akademie is a renowned international training and personnel certification provider headquartered in Germany. We offer high-quality knowledge, expertise and certification to industry, SMEs, commerce, trade and public organisations in the form of initial and further training. The diversity of the training we offer in management and engineering helps to update knowledge and improve job-related qualifications and expertise at both operational and executive level.

We are internationally dedicated to the advancement and improvement of expertise development among employees. We help them stay professional and employable and thus support the development of knowledge-based economies.



Your benefits

- State-of-the-art knowledge guaranteed by TÜV SÜD experts and external specialists
- Solution Services: training needs analysis, training concept development and project management from one single source.
- Customised seminars and trainings are our trademark.
- Certified quality system in accordance with ISO 9001:2000 since 1993



Our global presence and network

We support you internationally

TÜV SÜD Akademie offers its training and consulting services all over the world. Our training services comprise country-specific training courses in accordance with the respective national and international standards in the local language, as well as standardised training in accordance with international standards. We are proud of our 500-plus consultants, technical experts and 2,500 trainers around the world who train over 110,000 participants each year and generated € 70 million revenue in 2009. Have we sparked your interest?

Then do not hesitate to contact us. We and our experienced team of experts look forward to offering you a customised solution, including cutting-edge training and training materials in the desired language.

Our internationally recognised personnel certifications raise the employability and support the international mobility of qualified workers. TÜV SÜD Akademie helps your organisation to make life-long learning a reality. Our modular training concepts prepare your staff for tomorrow's world of employment in a practice-oriented manner, tailored to individual needs and in an atmosphere that makes learning a pleasure.



Your benefits

- Worldwide training for your personnel as a one-stop solution – standardised or customised
- International project management
- Global presence: training courses available worldwide
- Extensive partner network



Training solutions that make a difference

Our courses are developed in consultation with employers, industry associations and technical or management experts. No matter where you are, no matter how big or small your company and how unique your request, we will always find a solution tailored to your needs by offering:

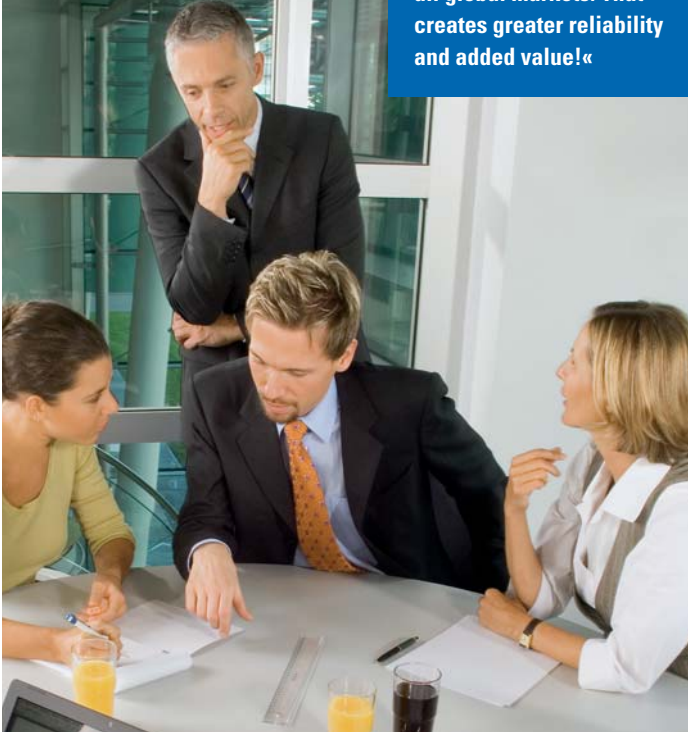
- Corporate training at operational and management level
- Public seminars
- In-house seminars
- Consulting services
- Academic programmes
- Summer & winter academy
- E-learning & webinars
- Certification of persons
- Conferences & congresses
- Funded training programmes
- International VET (vocational education and training) projects



Our wide-ranging customised and structured training courses coupled with integrated consulting solutions are designed to help you develop your employees and align your business to achieve and sustain high performance.



»Needs-driven, up-to-date knowledge from the TÜV SÜD Akademie equip companies and their personnel for a successful future on all global markets. That creates greater reliability and added value!«

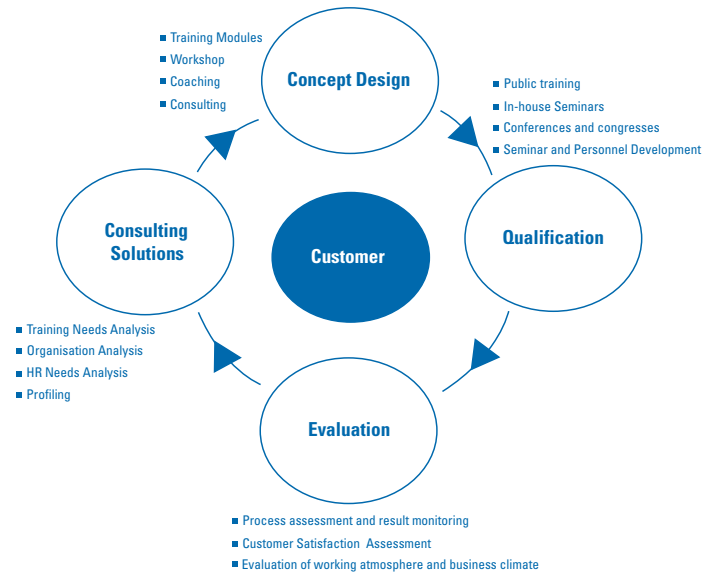


Why choose us?

By choosing TÜV SÜD Akademie you choose more than a product or a service: you choose a value-added package made up of:

- Long-term partnership
- Customised solutions
- HR development and consulting
- Quality-based working methods
- Flexibility
- Multi-lingual experts
- Package solutions
- Cross-section offers
- Combination of local expertise and global experience
- Strong networking with leading international industries, chambers of commerce, ministries, NGO's
- Worldwide presence

Our solution process



Our main areas of expertise

Corporate programmes

Management courses

HR Development and training

- Executive development
- Leadership and team building
- Project management
- Multimedia and IT
- Communication
- Sales and customer relationship
- Cross-cultural training
- Innovation and quality circles
- Innovation and creativity
- Performance management
- Quality improvement and management skills

Management systems

- QM: ISO 9001
- OHSAS 18001
- Six Sigma
- Environmental management 14001
- QM Automotive
- EFQM
- Aerospace AS 9100
- Food safety ISO 22000
- Risk management
- Energy management
- Quality engineering and technology tools

Information technology

- Worldwide ITIL® examination and certification management as an Examination Institute
- Qualification and certification of persons:
 - according to ISO/IEC 20000 (ITSM)
 - according to ISO/IEC 27001 (ISMS)

Technical courses

Electrical and building services engineering

- Energy efficiency and energy management
- Electrical equipment authorised personnel
- Functional safety
- Solar technology
- Wind technology

Medical devices/Medicine and health

- Manager regulatory affairs international
- Safety expert for (non-) active medical devices
- Clinical research training

New technologies

- Hybrid (E-drive) and fuel-cell technology
- Hydrogen technology
- Nanotechnology

Occupational and product safety

- SCC training and certification
- Playground safety
- Professional certificate in safety management systems
- Professional certificate in disaster and emergency management

Plant and environmental engineering

- Machinery and EMS directives, CE marking
- TPM – Total Productive Maintenance
- Pressure Equipment Directive (PED)
- Principles and Practice of Flow Measurement
- GHS
- REACH

Transport and logistics

- EU professional driver directive
- Tie-down training
- Fork-lift, crane and lift operator training
- International carriage of dangerous goods (ADR)
- Driving examiners and vehicle inspection training courses

Our academic programmes



Beside corporate training and consultancy services, TÜV SÜD Akademie also offers academic programmes. Our main academic programmes are offered by PSB Academy Singapore in collaboration with Australian and UK-based universities, TUV America de Mexico and TÜV SÜD Akademie in Germany.

PSB Academy is one of the largest independent education and training institutions in Singapore. With an academic staff of over 400 lecturers, full-time and part-time associates, the institution delivers inspiring tuition to 30,000 students each year.

A variety of courses are offered by the:

- School of Business and Information Technology
- School of Engineering
- School of Life & Physical Science
- Centre for English language
- Centre for foundation studies

TÜV SÜD America de Mexico offers Academic Programmes in QMS to Spanish-speaking audiences with the establishment of International Quality Management Systems University (IQMSU). IQMSU is the first institute in Latin America to focus on quality by offering an academic programme in Quality Management Systems for industrial professionals. IQMSU academic courses include:



- Undergraduate programme in QMS (Bachelor of Industrial Engineering in QM Systems)
- Graduate programme in QMS (Master in Quality Management Systems)
- Numerous courses related to QMS
- Training qualifications in ISO standards, quality auditing and compatibility seminars, conferences, etc.

TÜV SÜD Akademie in cooperation with a number of German universities, offers practice-oriented Master courses. An example for such cooperation is the Master programme "Risk management and compliance management" developed together with the University of Applied Sciences in Deggendorf.

Your contact at PSB Academy in Singapore is:
Dr. Steve MF Lai, steve.lai@psb-academy.edu.sg
www.psb-academy.edu.sg



Your contact at IQMSU in Mexico is:
Jose Galvan Barrientos, jgalvan@tuvmex.com.mx
www.tuvmex.com.mx



Your contact at TÜV SÜD Akademie in Germany is:
Monika Wuerzner, monika.wuerzner@tuev-sued.de
www.tuev-sued.de/academy



International conferences and congresses



Conferences and congresses for skilled staff and managers featuring international experts renowned in their fields are held at attractive locations throughout Germany and internationally.

Take the opportunity to find out about current trends and the latest scientific findings in one- or two-day events – as a participant or a speaker.

Accompanying exhibitions and appealing programmes in the evenings are good occasions for an informal exchange of experiences.

Our range of topics is geared towards the current technological and entrepreneurial focuses in industry. It extends from operational and plant safety, to automotive engineering, to protecting the environment and the climate, through to product safety and quality management.

Your contact at TÜV SÜD Akademie is
Katja Deklerk, congress@tuev-sued.de
www.tuev-sued.de/academy/conference_management



Your benefits

- Cutting-edge topics prepared by experts from the TÜV SÜD Group, by specialists from trade and industry and from research institutes and universities
- Practice-based lectures and workshops delivered by experts
- Conference-specific product presentations at the exhibitions accompanying the conferences and congresses



Certification Body for Persons



The Certification Body for Persons of the TÜV SÜD Akademie is one of the leading providers for the qualification and certification of persons in the areas of Quality Management and IT Service Management according to ISO/IEC 17024. Together with other companies customised qualifications followed by a TÜV SÜD certification are developed.

In the area of IT Service Management based on ITIL® we have already been partner and market leader for the certification of persons and for the management of exams for many years.

The new qualification and certification programme in IT Service Management according to ISO/IEC 20000 is a broader approach to ITSM.

Your contact at TÜV SÜD Akademie is
Renate Eberle, akd.zert@tuev-sued.de
www.tuev-sued.de/it-cert



Your benefits

- Worldwide ITIL® examinations and certifications: TÜV SÜD Akademie is Examination Institute of the APM Group/OGC
- Competence certification of persons according to ISO/IEC 17024: IT Service Management Personnel according to ISO/IEC 20000 and QM Personnel
- Customised certification of persons





Where you can find us:

Western Europe

Americas

Middle East/Africa



Please be aware that we offer worldwide training and consulting services, including in countries where we do not have regional offices!

International Business Development

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www.tuvslovakia.sk

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www.tuv-sud.jp

Singapore
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www.psb-academy.edu.sg

Malaysia
Novo Quality Services
www.trainingmalaysia.com

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- Information technology
- New technologies
- Transport and Logistics
- Plant and Environmental Engineering
- Occupational and Product Safety
- Medical Devices, Medicine and Health
- Electrical and Building Services Engineering
- Management Systems
- HR Development
- Academic Programmes

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